

## FAQ

**Please check out our FAQ we have tried to make it as comprehensive as possible to put you at ease and make sure you are as prepared for your trip as possible. You may laugh at some of the questions but they have all been asked before. Please let us know if we have missed anything out!**

**Will there be other people staying at the villa?** There may or may not be other guests staying at the villa depending on the time of year!

**What day should I arrive for a Ryan Hardy Camp?** We suggest you arrive the evening/ afternoon before the camp starts and then depart after surfing on the final day.

**Can my non surfing partner come and stay at the villa?** Yes we charge RP350,000 per day for non-surfers and if there is vehicle space they are welcome to come along for the day to spectate!

**Is there a check out time?** We try and be as flexible as possible unless we have a guest checking into the room the day you are checking out. If that's the case then you will need to remove all your luggage from your room and put it in the garage (it is very secure) before we leave for surfing in the morning. Then we will arrange somewhere for you to take a shower after we return from the beach and before you head on to your next destination.

**Should I train before I come to Bali?** The more preparation you put in before you visit us, the more you will get out of your time with us. Surf as much as you can, if that's not possible then swim with your flippers on and if that not possible then check out 'Booger Bod' on youtube for some great tips to get you surf fit.

**Do I need travel insurance:** Yes. Medical treatment is very expensive in Bali. You need comprehensive travel insurance that covers you for surfing/ bodyboarding.

**When should I buy my travel insurance?** You need to buy your travel insurance as soon as you have paid your deposit for your trip. That way you will be covered for the money you have already spent should something happen to you between when you paid for the trip and when you leave for the trip. For example if you break a leg 3 weeks before you leave for Bali you can claim the price of the trip back from your insurer.

**Who should I tell if my flight is delayed?** You can call or text +6281936064317 and we will inform the driver that you are going to be late.

**Are there waves all year round in Bali and which months have the best surf?** Yes there are waves all year round. The dry season (April – October) tends to have bigger waves whilst the wet season (November – March) has smaller waves, more rain and less crowds.

**Where do we bodyboard?** We take you to the best locations for your ability. We also factor in crowds, traffic and the most up to date surf forecast information.

**Will it be crowded where we are surfing?** During Bali Bodyboarding sessions, we will always endeavour to seek out the best quality waves to suit the ability of our guests with the least amount of people in the water. We generally stick to the rule of quantity over quality to maximise the fun and coaching potential.

**Can I surf after the organised sessions?** You sure can! The villa is 10minutes from the beach on a bike or you can get a taxi. These sessions will be unsupervised and at your own risk.

**What time do we surf?** We conduct all our sessions in the morning usually starting early and finishing before 2pm. At the end of each day's surfing you will be informed of the plan for the following day and it will be written on the notice board downstairs!

**How long do we surf for?** Our sessions are up to 2hrs long each from the time we hit the beach! We sometimes do the sessions back to back in order to take advantage of the best conditions.

**Do I have to stay in the water the whole time?** You surf as long as you feel comfortable. If you want to chill on the beach then you are welcome to!

**Why do we only surf in the mornings?** The mornings are the best time for surfing in Bali! Less wind, less crowds, less heat and less traffic!

**Is there other things to do apart from bodyboarding nearby?** Yes! We are 15mins in a taxi from Seminyak if you want to shop or socialise. There is a spa across the road for massages and beauty treatments, Tanah Lot Temple is only 25minutes away if you want to get cultural or hire a bike and go off exploring by yourself! Check the list on top of the fridge for other suggestions. If you have any questions or need suggestions then please don't hesitate to ask!

**Will Bali bodyboarding staff be hanging out with us outside of our bodyboarding sessions?** Our staff need a break after the sessions, however we like to share a meal or two with our guests over the course of their stay!

**Is there a discount if I don't want coaching?** We offer coaching as part of all of our packages its up to the guest to take advantage of it!

**Do I need to bring my own equipment?** We have a huge range equipment to choose from as part of you package. Just let us know your sizes when you are booking.

**How do I order a custom NMD or VS bodyboard?** Check out our customs boards page on the website and let us know size, template, tail, core and colours (deck, slick, pinline and outer rail). The boards take 2 weeks to complete (sometimes faster). Let us know if you need assistance with the order we are more than happy to help!

**Can I buy Reeflex stock in Bali?** We are a Reeflex Wetsuit test centre and have rash vests, wetsuits, wetsuit shorts and other apparel available, please enquire when booking!

**Do I need a wetsuit?** A spring suit (shortie) or wetsuit top is advisable for the dry season from June to September to combat wind chill. A wetsuit is also a good option if you suffer from board short chaff or board rash.

**Is there a place to hang my wet stuff?** Yes there are two drying rails. One in the garage and the other is next to the pool.

**How do I get the photos and footage from you?** You need bring a hard drive (at least 50GB for Ryan Hardy BB Camps) with you that is compatible with PC that we can copy all the material onto.

**Is there WiFi at the villa?** Yes there is WiFi at the villa! It can be temperamental if the villa is full (internet in Bali isn't the best anywhere). The Plumbers Arms down the road has an excellent connection as well.

**What electrical plugs work in Bali?** European two pin plugs. You can also buy adaptors at the phone shop at the end of the road.

**Can I buy a local sim card easily?** Yes there is a phone shop at the end of the road and they are cheap.

**Where is the nearest ATM?** There are 2 ATMs located at the end of our road (5minutes walk). The maximum you can withdraw from them is RP1.25million per transaction. Charges will vary depending on your bank.

**Where is the nearest post office?** There is a post office at the end of our road. (7minute walk)

**What food is provided?** We provide a light DIY breakfast each morning (cereal, toast, tea, coffee, juice).

**Do I need to buy my own drinking water?** There are 3 water dispensers in the villa that you can use free of charge. We suggest you bring your own refillable water bottle with you (if not don't worry we have some you can use) in order to keep plastic consumption to a minimum.

**Where can I eat near the villa?** We are really lucky in that there are 10 eateries within easy walking distance. A few of our favourites are the English Pub (Plumbers Arms), Sushi (Kunti 3), Mexican (La Libre), French Café (Café Mocha), Health Food Deli (Bali Buda) plus a few great local warungs.

**What if I don't want to go out to eat?** If you don't feel like going out then you can order from the menu book in the kitchen with the food phone and get a delivery.

**How much should I budget for meals?** You can eat in Bali for as cheap or as expensive as you want. We suggest budgeting RP100,000 per meal for a western palate. Most people find this amount quite generous.

**How much is a small beer (Bintang)?** Approx RP25,000

**Can I cook at the villa?** We have cooking facilities available.

**Should I hire a scooter?** Lots of our guests like to hire a scooter as they are great for quick trips if you don't feel like walking. Let us know if you want one when you check in and we can arrange it! (Scooter riding is unsupervised and at your own risk. You will need an international license if you are stopped by the police, your insurance may not cover you unless you have a bike license in your home country).

**How much is scooter hire?** RP50,000 per day.

**Is it easy to organise taxis?** Yes there is a taxi rank near the villa and a free phone you can use to call them with.

**Can I hire a car with a driver for non- surfing day trips?** Yes you can just let us know. Prices vary depending on the destination.

**What staff am I likely to bump into at the villa?** Ibu Nyoman comes and cleans 5x a week and sometimes brings her daughter. Pak Wayan comes and cleans the pool and waters the garden 3x a week. Moni our friendly neighbourhood dog also likes to come and hangout on the front step sometimes.

**Do I get a key for the villa?** Yes. We require a RP100,000 key deposit that you will get back when the key is returned.

**Is there a safe?** Yes there is a safe in the kitchen.

**Can I jump off the balcony into the swimming pool?** No.

**Can I jump off the roof into the swimming pool?** No

**Can I smoke at the villa?** You can smoke up on the roof. There are chairs and an ash tray for you.

**Can I get laundry done?** Yes there is a laundry 200m down the road and it's very affordable!

**Who will pick me up from the airport?** One of our local drivers will be waiting for you with a sign with your name or your group leaders name on it.

**What should I bring to the beach each day?** Each day you will need to bring a dry change of clothes, towel or sarong, your bodyboarding equipment, water bottle, a snack / money for snacks, sunscreen, wax and a plastic bag for your wet stuff. Its best to put your things in a small ruck sack / back pack and have your board by itself (makes the car easier to pack).

**When should I wax my board?** Before leaving the villa in the morning.

**When should I apply my sunscreen?** Before leaving the villa in the morning.

**Are there any sharks in Bali?** NO! Enjoy the freedom and enjoyment of surfing in warm shark-free waters where there are only ever rare sightings of friendly reef sharks.

**Will there always be a coach in the water with us?** YES, particularly for minors and less experienced riders, there will always be a watchful coach close by. All our coaches are fully qualified with current coaching accreditations, first aid and surf rescue/lifesaving proficiency.

**How much is the departure tax?** RP200,000

**If there are any questions we have left off here then please let us know as we are always trying to improve our service!**